



**Attention Customers:**

Every 18 months, the IESO conducts province-wide system voltage reduction tests. These tests are not simulations but actual voltage reductions of three and five per cent. The purpose of voltage reduction tests is:

- To determine how much power can be reduced through the two levels of reduction – three and five per cent
- To identify equipment problems so they can be addressed
- To help keep IESO and market participant staff familiar with procedures, and identify any deficiencies in the procedures that may need correction

The IESO will perform a mandatory voltage reduction test on **Tuesday, January 21<sup>st</sup>**. A three per cent test will occur between 9:00 and 10:00 EST followed by a five per cent test between 13:00 and 14:00 EST.