



## E.L.K. Alerts Community of Scam Calls

### Notice to Customers

E.L.K. Energy Inc. would like to notify the community about scam calls that are impacting customers. These calls are threatening residents and small business owners of disconnection if payments aren't made immediately over the phone by credit card or e-transfer.

E.L.K. would like to remind the community to avoid sharing personal information, and if you ever encounter any suspicious activity, questionable calls, or websites claiming to be E.L.K., do not hesitate to **contact us directly at 519-776-5291**.

"E.L.K. urges everyone to reach out to vulnerable individuals including the elderly, and those without access to social media who may miss our warnings," stated Jim Hogan, Contract Management Lead. "We want to protect the community against fraud and financial losses."

"We are working closely with E.L.K. and neighboring municipalities to spread the word," stated Sherry Bondy, Mayor of Essex and Chair of E.L.K. "Please help spread the word and protect our community from this scam and future attempts."

E.L.K. Energy Inc. encourages customers to contact their bank immediately if they believe they've been subject to this scam.

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Questions can be directed to [customer.service@elkenenergy.com](mailto:customer.service@elkenenergy.com) or 519-776-5291