

E.L.K. Invites Lakeshore community to join the conversation on reliability and local power needs.

## FOR RELEASE 01/16/2024

E.L.K., in partnership with Entegrus who is providing management services, invites the Lakeshore Community for an upcoming Town Hall on Thursday, February 22, 2024, from 6-8PM at St. Simon & St. Jude Parish, 488 St Charles St., Belle River. The meeting is an opportunity to focus discussions on power needs and reliability, and opportunities to enhance the overall quality of service to E.L.K. customers in the community of Lakeshore.

Jim Hogan, President, and CEO of Entegrus will be attending to engage with the community and to share valuable insights. "Collaborating as a community is an important step in ensuring we build a resilient and sustainable energy future, and I look forward to being part of these conversations," stated Hogan.

Mayor of Essex, Sherry Bondy, who also serves as the E.L.K. Chair, recognizes the challenges faced in the past but emphasizes resilience. "Since becoming Chair of the Board, we have worked diligently to regain lost ground after two decades of underinvestment in the utility, stated Bondy." We have been making steady progress and look forward to sustaining this positive momentum by incorporating invaluable community feedback."

John Kerr, Ward 4 Councillor of Lakeshore and E.L.K. Board Member is eager to share with his community the work that has been done and opportunities for the future. "E.L.K. customers in the community of Lakeshore are asking for a thorough exploration of service improvements and potential enhancements," he notes. "Open communication is critical, and the Board would like to emphasize that through the collaborative efforts with E.L.K. and Entegrus, we are dedicated to service excellence."

E.L.K. looks forward to discussing the development of a more reliable, efficient service for all, and connecting with the community on February 22nd.

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For more information, please contact:

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About E.L.K.:

E.L.K. Energy is a Local Distribution Company that services the communities of Belle River, Comber, Cottam, Essex, Harrow and Kingsville in Ontario, Canada. With a peak load of 65 megawatts, we deliver a safe, reliable and efficient supply of electricity to over 12,600 customers from the residential, commercial and industrial sectors, through over 168 kilometres of overhead and underground cables, spanning 23 square kilometres of service territory. E.L.K. Energy is wholly-owned by the Corporation of the Town of Essex.



About Entegrus:

Entegrus operates and maintains electricity distribution systems for over 62,000 customers in Southwestern Ontario and provides general administrative services in the areas of customer care, billing operations and collection services. Entegrus is committed to operating with local values in mind, while delivering safe, reliable, and exceptional service to their customers, partners and communities.