

## E.L.K. Making Investments to Improve Electrical Reliability in Essex and Harrow

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In a major advancement towards modernizing its distribution system and enhancing electrical reliability for its customers, E.L.K. is excited to announce its investment in smart switch technology coming to the communities of Essex and Harrow.

"The E.L.K. Board has approved the procurement of Smart Switches, which will bring the power of automation to the electrical system," stated Sherry Bondy, E.L.K. Board Chair. "These switches can provide automatic restoration and load transfer capabilities, improving system reliability and safety."

"Investments into the Smart Grid is a testament of the dedication to the communities served by E.L.K.," stated Jim Hogan, President, and CEO of Entegrus, who is providing management services. "Essex and Harrow were selected as the initial deployment sites due to favorable supply configurations," Hogan explained. "For example, both locations have a 'dual feed' supply where smart switches will be able to automatically transfer load between the two available supply points in the event one fails."

The first of the switches is slated to be installed in the spring of 2024, due to lengthy lead times for delivery.

"Establishing capital investments that include automatic restoration and load transfer capabilities in all the communities we serve is a significant step in our journey towards a smarter, modern and more reliable electrical infrastructure," stated Bondy. "The future continues to look bright for E.L.K."

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General media inquiries, please contact:

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About E.L.K.:

E.L.K. Energy is a Local Distribution Company that services the communities of Belle River, Comber, Cottam, Essex, Harrow and Kingsville in Ontario, Canada. With a peak load of 65 megawatts, we deliver a safe, reliable and efficient supply of electricity to over 12,600 customers from the residential, commercial and industrial sectors, through over 168 kilometres of overhead and underground cables, spanning 23 square kilometres of service territory. E.L.K. Energy is wholly-owned by the Corporation of the Town of Essex.

About Entegrus:

Entegrus operates and maintains electricity distribution systems for over 60,000 customers in



Southwestern Ontario and provides general administrative services in the areas of customer care, billing operations and collection services. Entegrus is committed to operating with local values in mind, while delivering safe, reliable, and exceptional service to their customers, partners and communities.